

# Back-to-School IT Survival Bingo

B \* I \* N \* G \* O

Request to  
unblock a  
site

Printer jam  
causes  
emotional  
damage

"Did you try  
restarting?"

Forgot to  
reset your  
password

Staff  
member  
gets caught  
by phishing  
email

Student tries  
to Google  
"how to  
bypass the  
filter"

Fixed  
something  
just by  
standing  
near it

Mystery app  
shows up in  
usage logs

Survived  
a surprise  
audit

Told someone  
"that's not  
how any of  
this works"  
(silently)

Attended a  
meeting that  
could've been  
an email

Software  
update  
auto-installed  
at the most  
inconvenient  
time

FREE

Cry at  
your desk

FREE

Turns out it  
wasn't  
plugged in

Showed  
someone  
how to open  
a PDF

Get asked to  
fix someone's  
personal  
device

Device  
found under  
a desk from  
last year

Wi-fi drops  
out during a  
critical  
moment

Teacher  
wants to  
connect a  
mysterious  
new gadget

Spend far  
too long  
searching for  
a missing  
power cord

Find a  
password  
written on a  
sticky note

Student  
device returns  
looking like it  
survived an  
apocalypse

User cannot  
recreate the  
problem to  
show you

"I don't  
know what  
I clicked"

"It's always  
worked  
before"