

30 Questions to Ask Your Web Filter & Monitor Vendor

Many IT administrators struggle to identify the right online filtering and monitoring systems for students K-12.

linewize.com

Introduction

Your web filtering and monitoring solutions can make or break your district's ability to protect student safety, keep staff aware, and maintain federal compliance.

This workbook is designed to help you ask prospective EdTech vendors the right questions.

Comparing product and service offerings can quickly lead to option paralysis. Our goal is to empower IT personnel, school administrators, teachers, and district leaders to make well-informed decisions. As you research and begin to demo filtering and monitoring technology, use this question-based checklist to determine if a potential EdTech solution is right for you.



Shopping for Vendors

Questions: Does your solution	Yes/No
Identify unique users across your organization accessing a specific URL (malware or phishing links)?	
View activity on school-issued devices outside of school grounds?	
Offer visibility into what students are typing on any application (from chats to Google search terms to emails)?	
Have a procedure for reducing false positives?	
Offer support for all endpoint operations?	
Offer on-prem hardware and/or cloud solutions?	
Allow you to create blocked school-wide filters while still giving teachers autonomy to unlock permissible features without IT interference?	
Leverage cloud technology to reduce administrative workload and IT burden?	
Assess risk detection across core categories such violence, bullying, suicide, drugs, abuse, extremism and oversharing?	
Monitor student safety and filter online and offline?	
Offer full path URL visibility (versus only base/top-level URL visibility)?	
Create rules based on specific URL paths (example: ALLOW sites.google.com but BLOCK sites.google.com/games)?	
Easily determine how effective a new policy is?	
Offer a free proof of concept program?	
Allow users to choose what level of risks across which categories they want to receive emails for?	
View which policy(s) is allowing students to access content that should be blocked?	

Shopping for Vendors

Questions: Does your solution	Yes/No
See who is trying to get around your filter and when?	
Determine if usage for an "XYZ" application is strong enough to justify the cost?	
View which schools are using the most educational sites?	
See which teachers are using bypass codes?	
See which applications are being used the most?	
Quickly generate detailed student activity reports across groups, grade levels, or schools for seamless compliance auditing?	
View which devices haven't updated with the latest filter application?	
Identify what ports VPN(s) are trying to use?	
See what versions of the extension, MSI, mac package, or iOS app are out there?	
Gauge how many users are interacting with new application rollouts?	
Identify whether educational sites, such as sites.google.com, are being abused by students to play recreational games & mitigate against that?	
See what classes, students, or teachers are most often streaming media during class time (Netflix, YouTube, etc.)?	
Allow you to investigate suspicious online behavior beginning with minute data points (such as when the suspicious activity occurred or what student was behaving suspiciously)?	
Ensure the protection of student data and offer full transparency into who can view data and for how long?	

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Write Your Own Questions

Questions	Yes/No

The Linewize Promise

The answer to each of the aforementioned questions for Linewize is a **resounding YES.** The Linewize difference lies in our approach and the passion we put into **our tech and team.**

At Linewize, we:

- Provide users with robust reporting capabilities that enable them to own their data
- Offer on-demand, borderless access to your students' online activity
- Use endpoint-based technology to monitor student safety on a school-issued device from any location, any time, anywhere
- Deploy and onboard quickly and efficiently (for both hybrid on-prem AND cloud or full cloud deployment)
- Provide stellar support services from our highly trained support specialists

- Assign a dedicated Customer Success rep to ensure you're always happy—and informed—about our solutions
- Book time slots with our talented engineers for tailored support
- Provide you with a 30-day complimentary Student Safety Audit; a first-of-its-kind program that assesses your district activity and presents you with key findings

Ready to see how it works?

Our technology doesn't just help students navigate their digital journey—it also helps them develop more positive learning habits.

Book a demo to learn more about how our products meet your district's unique and evolving needs.

Let's talk



Linewize is the leading provider of digital safeguarding solutions in the U.S. For more information, visit our website or get in touch with our team of experts.

Web: www.linewize.com Tel: 844 723 3932 Email: sales@linewize.com

Qoria

Linewize is part of Qoria, a global technology company, dedicated to keeping children safe and well in their digital lives. We harness the power of connection to close the gaps that children fall through, and to seamlessly support them on all sides - at school, at home and everywhere in between.

Find out more www.qoria.com